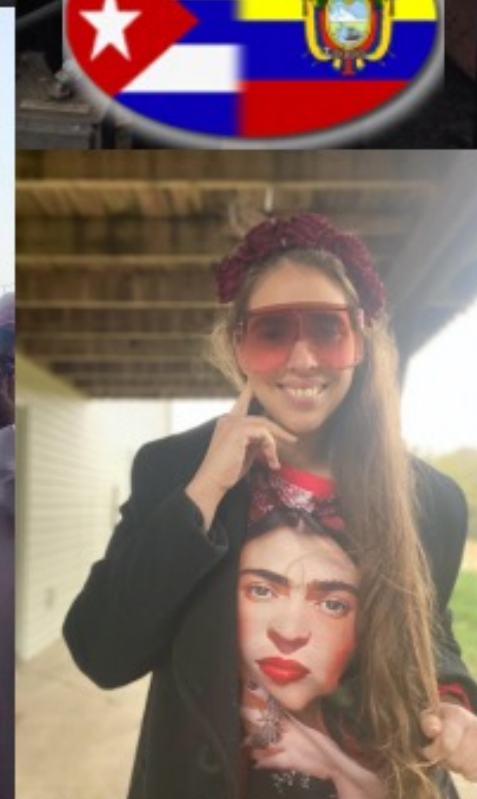


# **Reliability 4.0: Where You Should Be in 2021 and Beyond**

**Delivered by Maura Abad and Terrence O'Hanlon**







## Terrence O'Hanlon, CEO and Publisher of Reliabilityweb.com and Uptime Magazine 150 feet below London at the Crossrail UK Paddington Station site

- ✓ Publisher Uptime Magazine
- ✓ Executive Director, Reliability Leadership Foundation
- ✓ Executive Director, Association of Asset Management Professionals
- ✓ Co-Author 10 Rights of Asset Management
- ✓ Creator: Uptime Elements Reliability Framework and Asset Management System
- ✓ Recipient 1st CRL Black Belt and 1<sup>st</sup> Veteran CMRP of the Year Award
- ✓ Voting member ISO55000 Asset Management TC251 and ISO TC56 Dependability Advisory Group, Asset Management expert ISO WG39
- ✓ Chairman: Infrastructure Asset Performance Summit
- ✓ Executive Producer IMC, MaximoWorld, The RELIABILITY Conference, Maintenance 4.0
- ✓ Judging Panel Uptime Awards, Year In Infrastructure Awards and Emerson Reliability Program of the Year
- ✓ Co-Founder: IAM USA and 1<sup>st</sup> US Asset Management Certificate holder
- ✓ I am excited and enthusiastic about the people who are seeking to advance Reliability and Asset Management



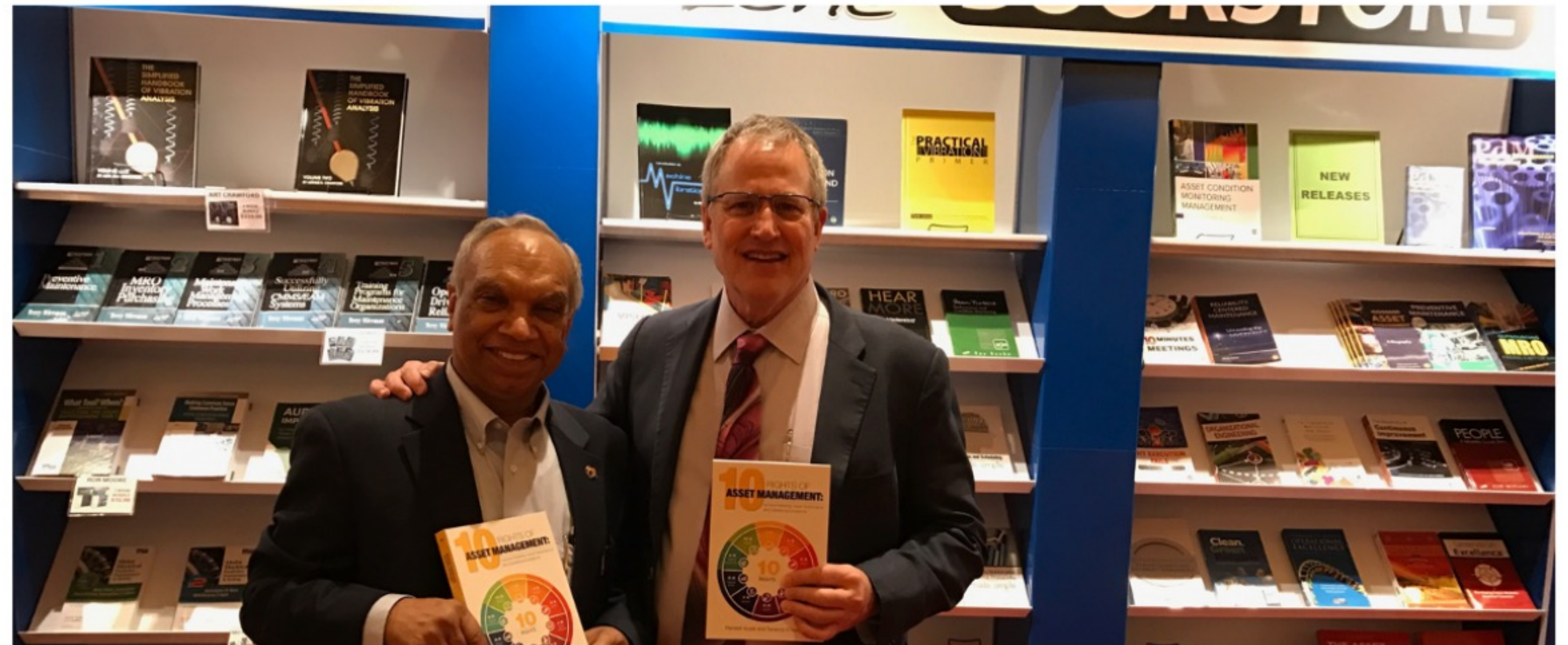


# 10 RIGHTS OF ASSET MANAGEMENT:

Achieve Reliability, Asset Performance  
and Operational Excellence



Ramesh Gulati and Terrence O'Hanlon

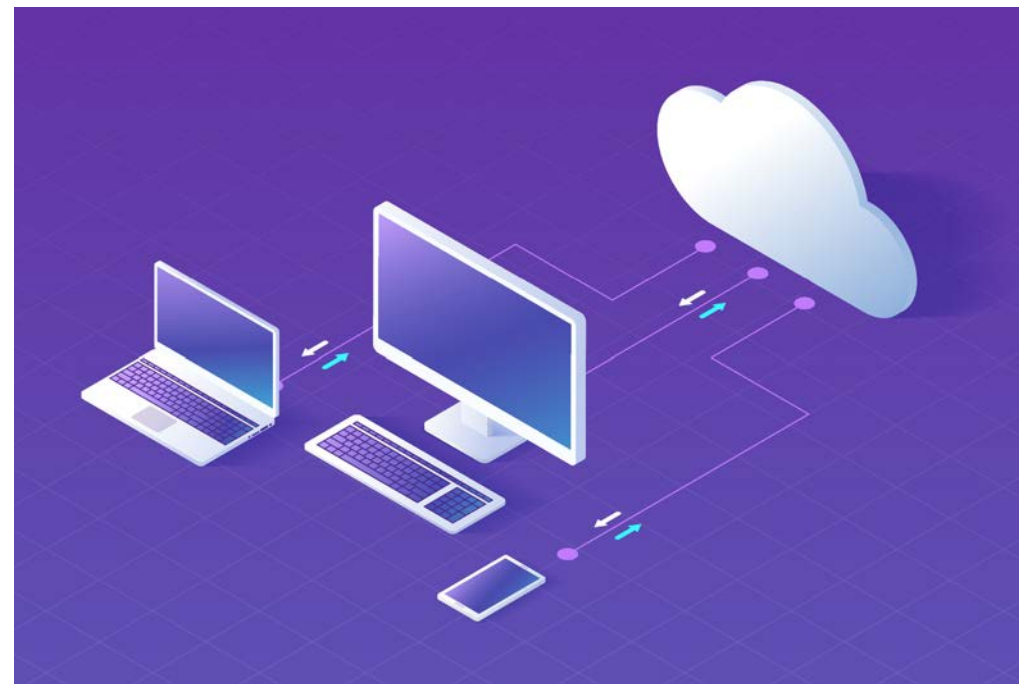


10 Rights of Asset Management  
ISBN: 9781941872659



# The Four Opportunity Sets That Create Reliability 4.0

## CLOUD AND EDGE



## INTERNET OF THINGS [IOT]



**Note: People, Assets, Processes  
and Data are Things**

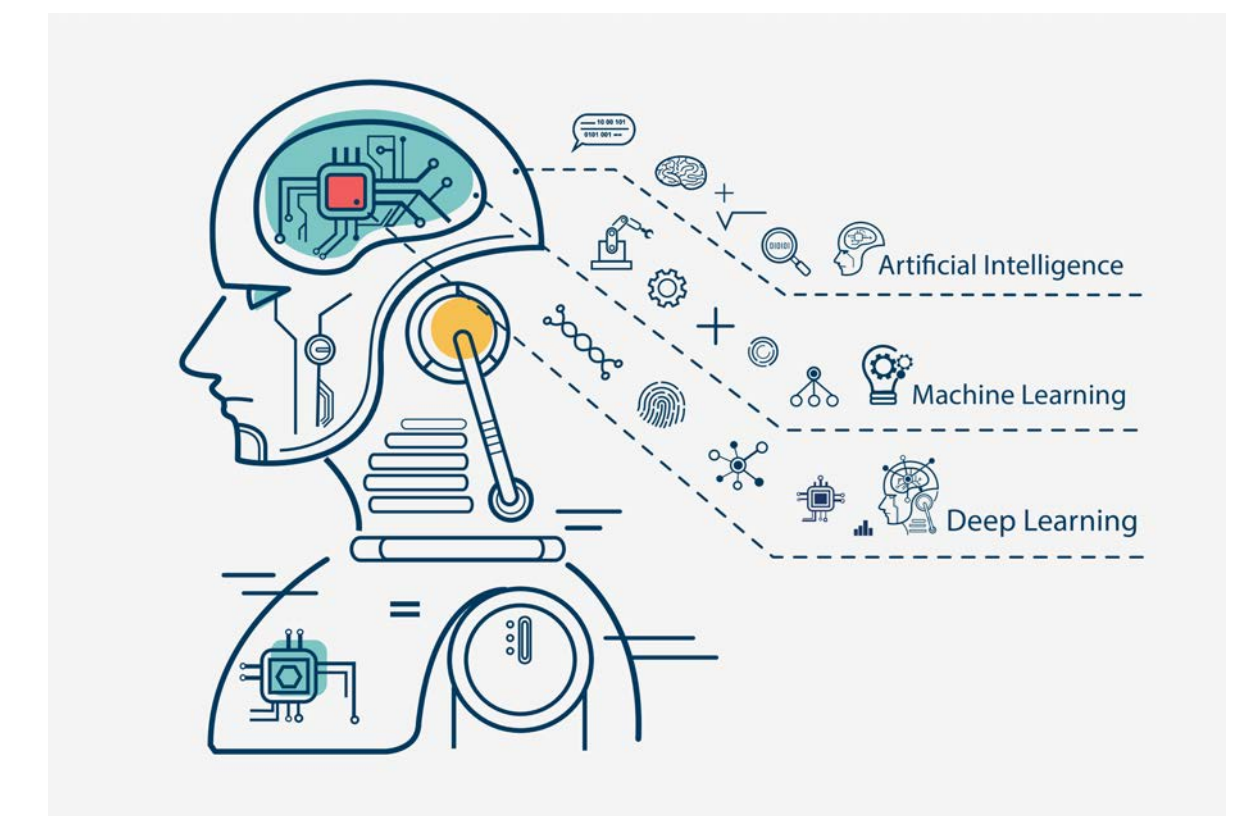
## The Road Leads to Digital Twins



## CONNECTED TO DATA EVERYWHERE

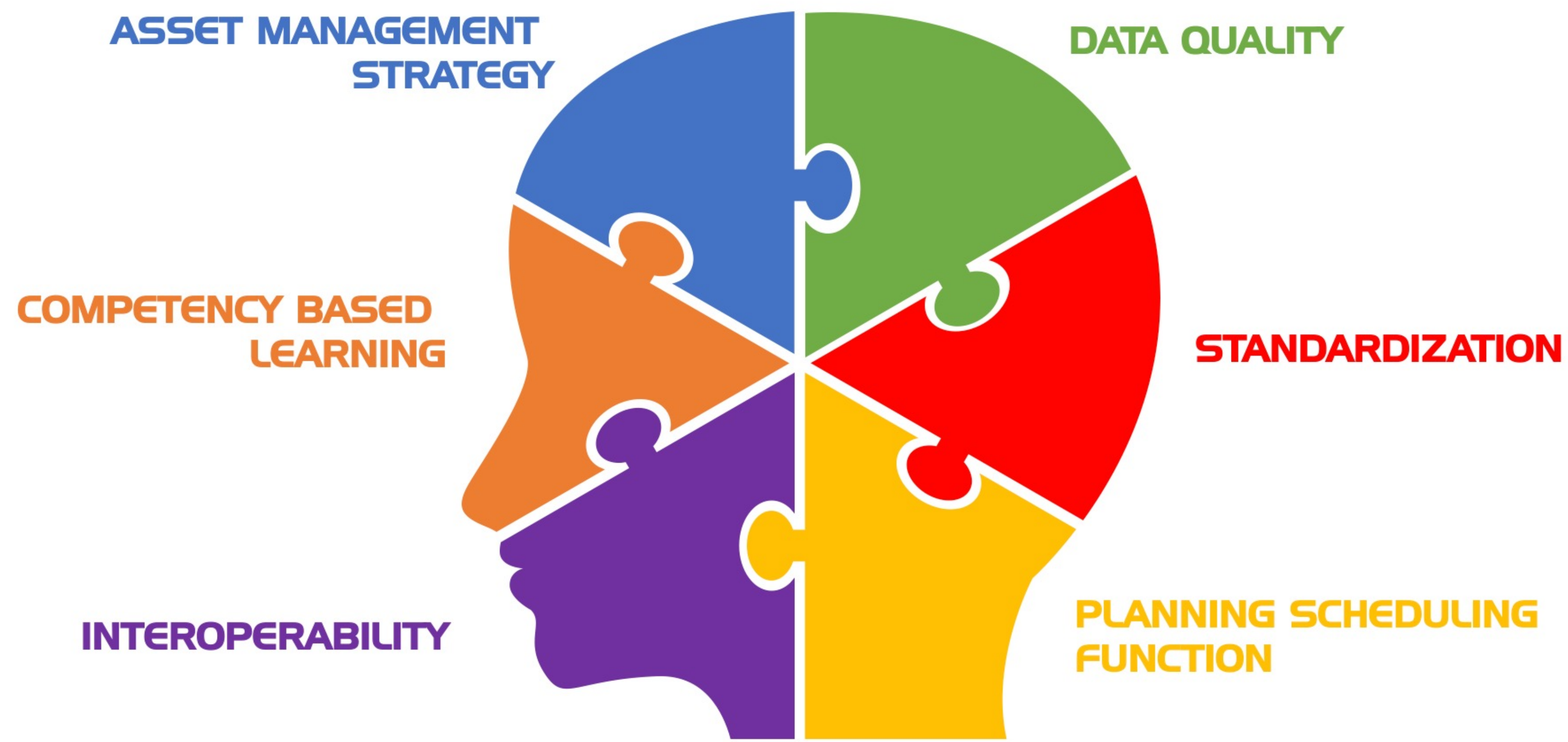


## AI/MACHINE LEARNING





# Top Challenges for Asset Knowledge

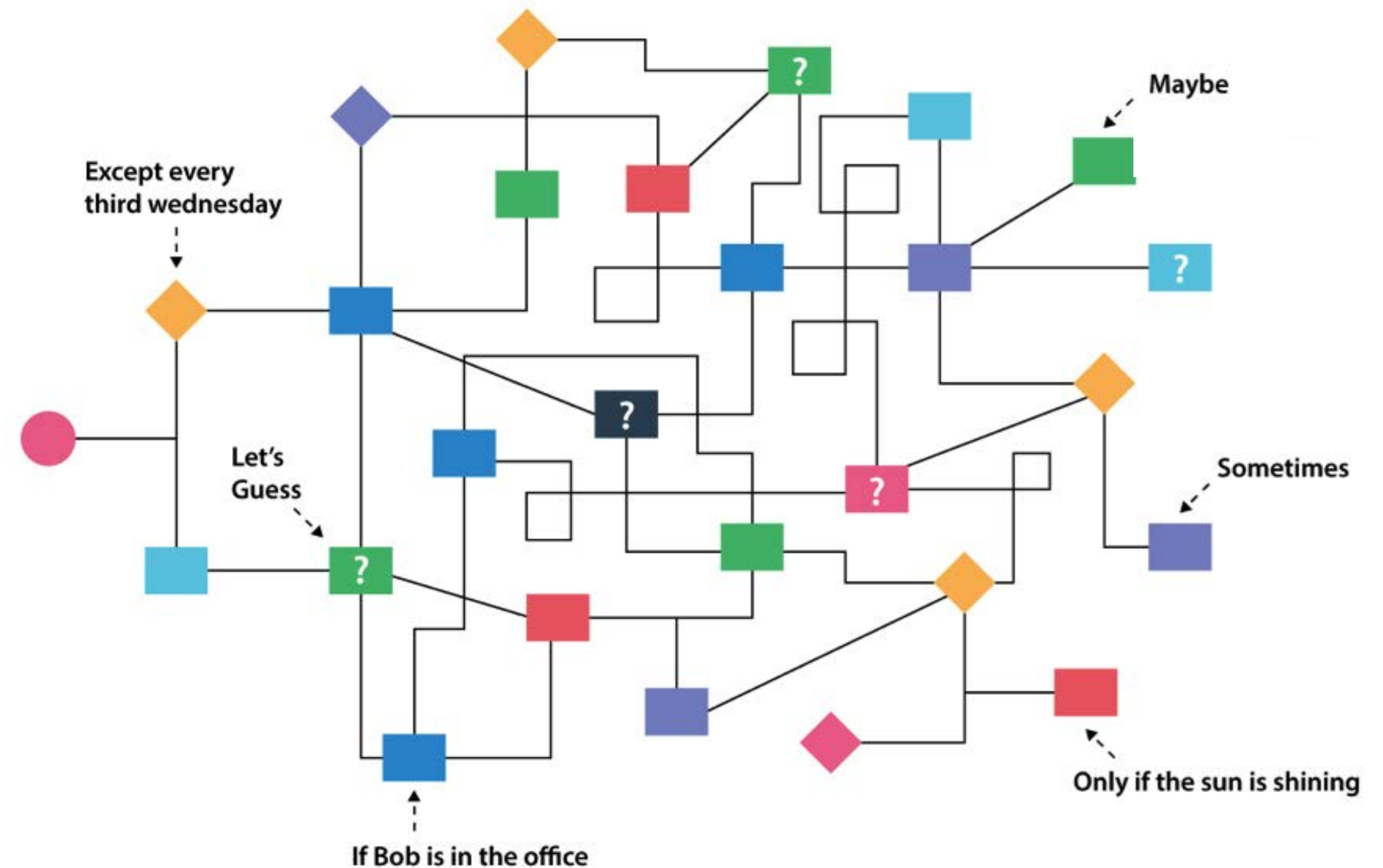


Source: Reliabilityweb.com EAM/CMMS/APM Practices Research 2021



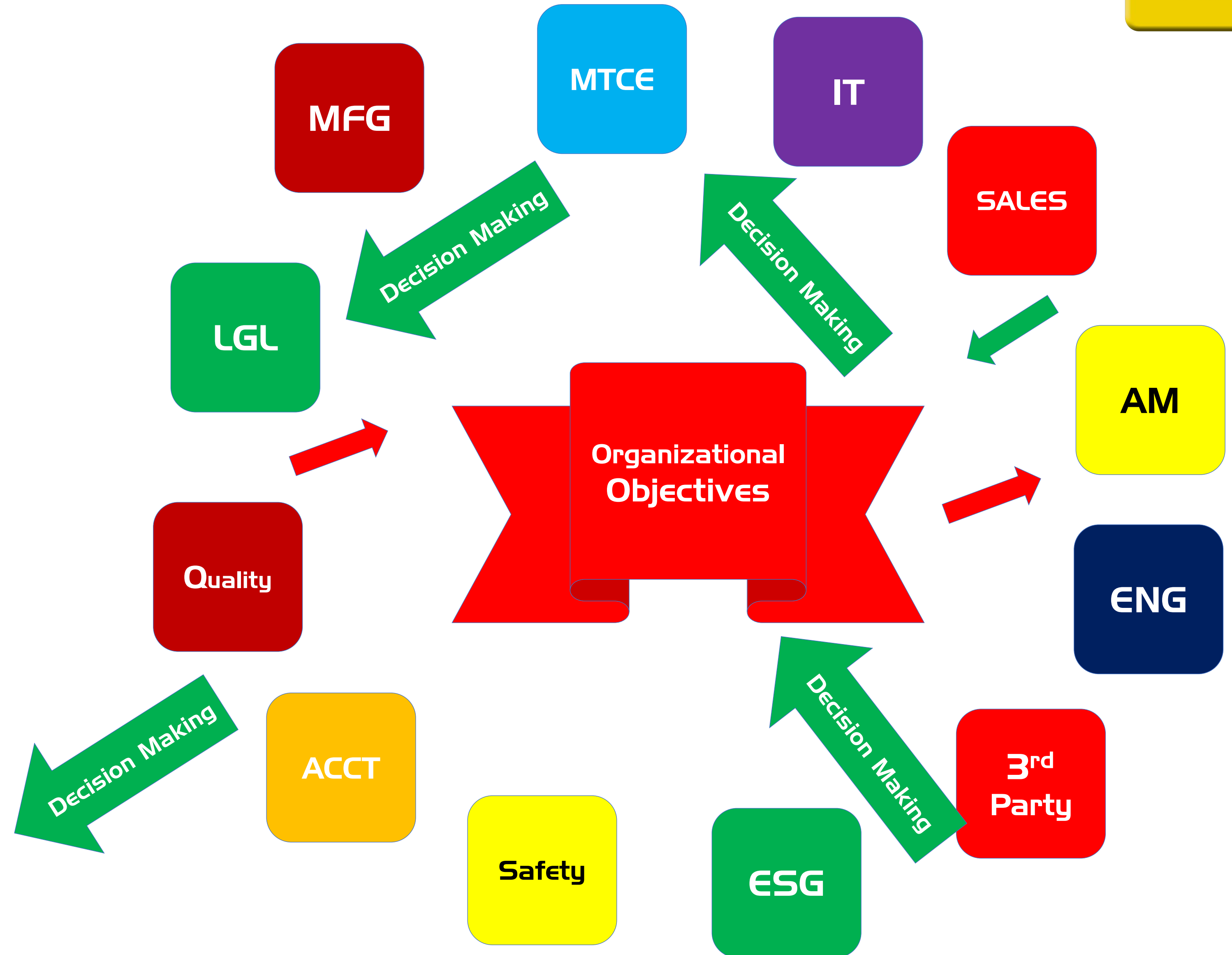
**Reliability 4.0 starts with acknowledging that there is a problem**

**The problem is that we don't operate on real-time data and information insights**





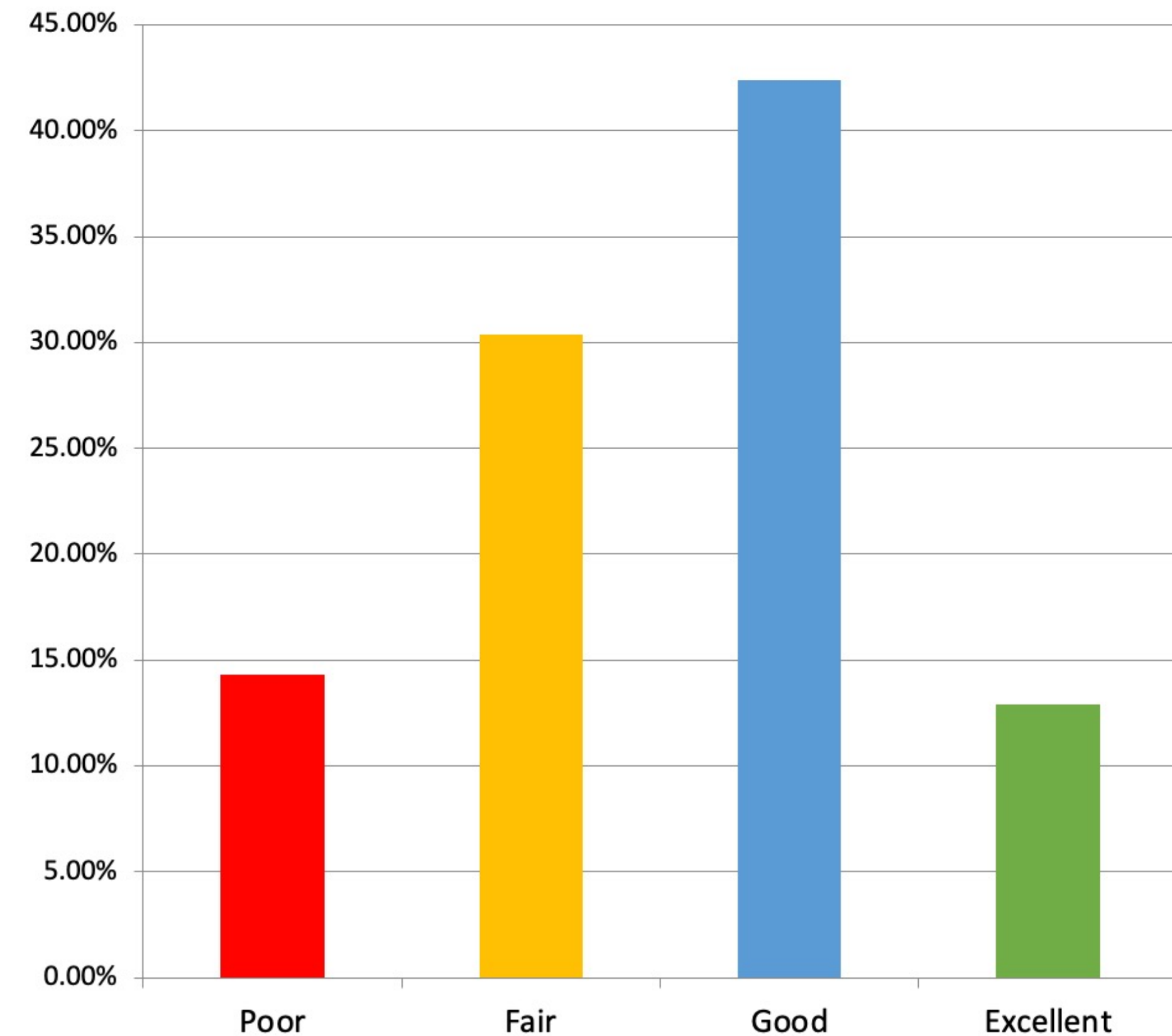
Your team is most likely **NOT** making their decisions based on insight from real-time data and information from the other stakeholders, stacks, functions and sources





# Satisfaction Level with the ability of CMMS/EAM to support maintenance process

- ✓ Only around 13% of the respondent classified their satisfaction with CMMS/EAM as 'Excellent'.
- ✓ Over 42% of respondent termed their satisfaction level as 'Good'.
- ✓ More than 30% of respondents are barely satisfied with their CMMS/EAM while more than 14% classify it as 'poor'.



Source: Reliabilityweb.com EAM/CMMS/APM Practices Research 2021



# It Is Not Rocket Science

## The Process:

- 1 Combine engineering data, reality data, and IoT data
- 2 Create an immersive experience in 3D / 4D
- 3 Gain a deeper understanding of infrastructure assets





# What I Thought Would Make Our Assets Perform

We Only See What We Already Believe

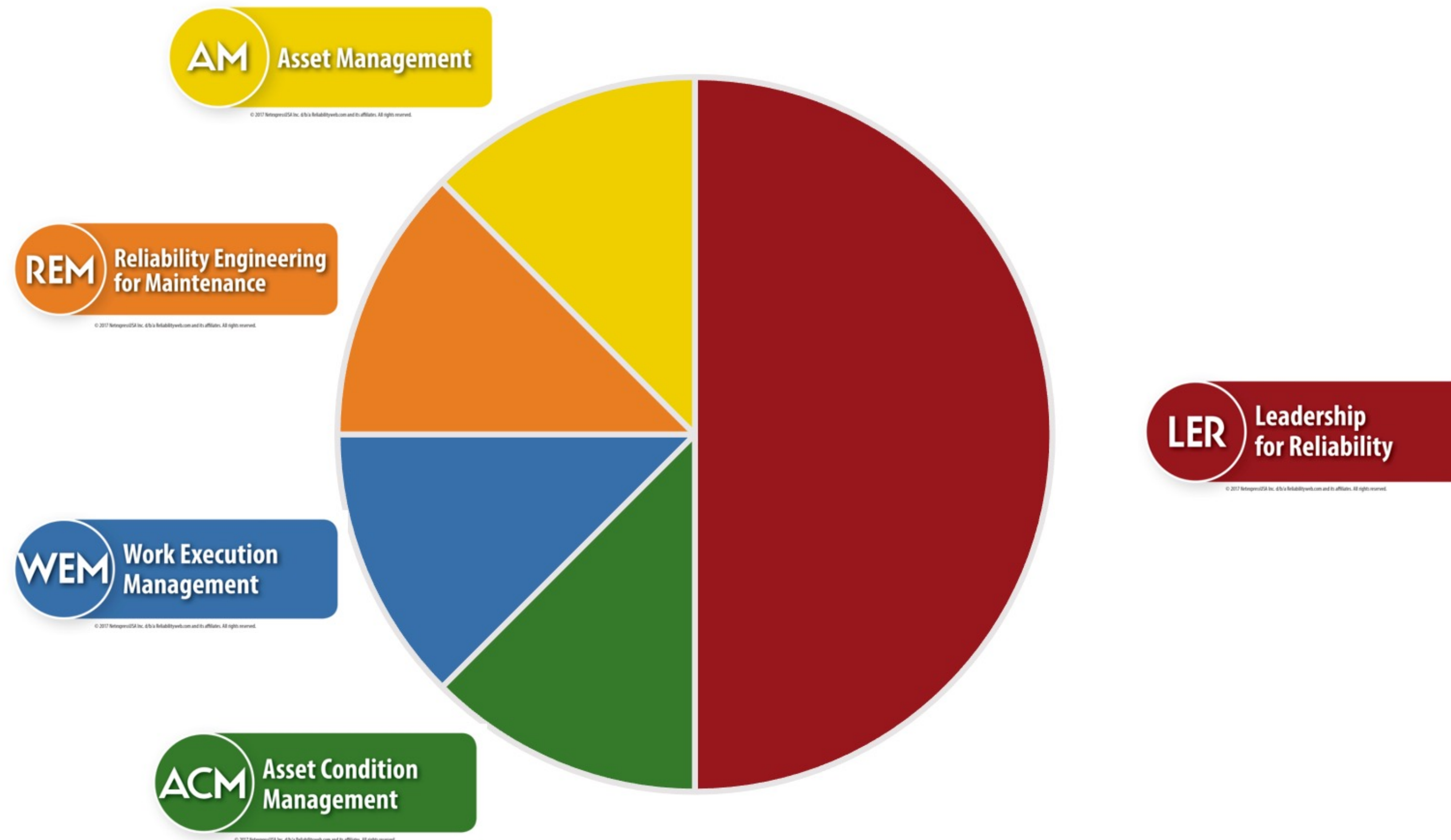


**MAINTENANCE**



# What Really Made Our Assets Perform

A Context of Reliability Leadership Makes The Difference

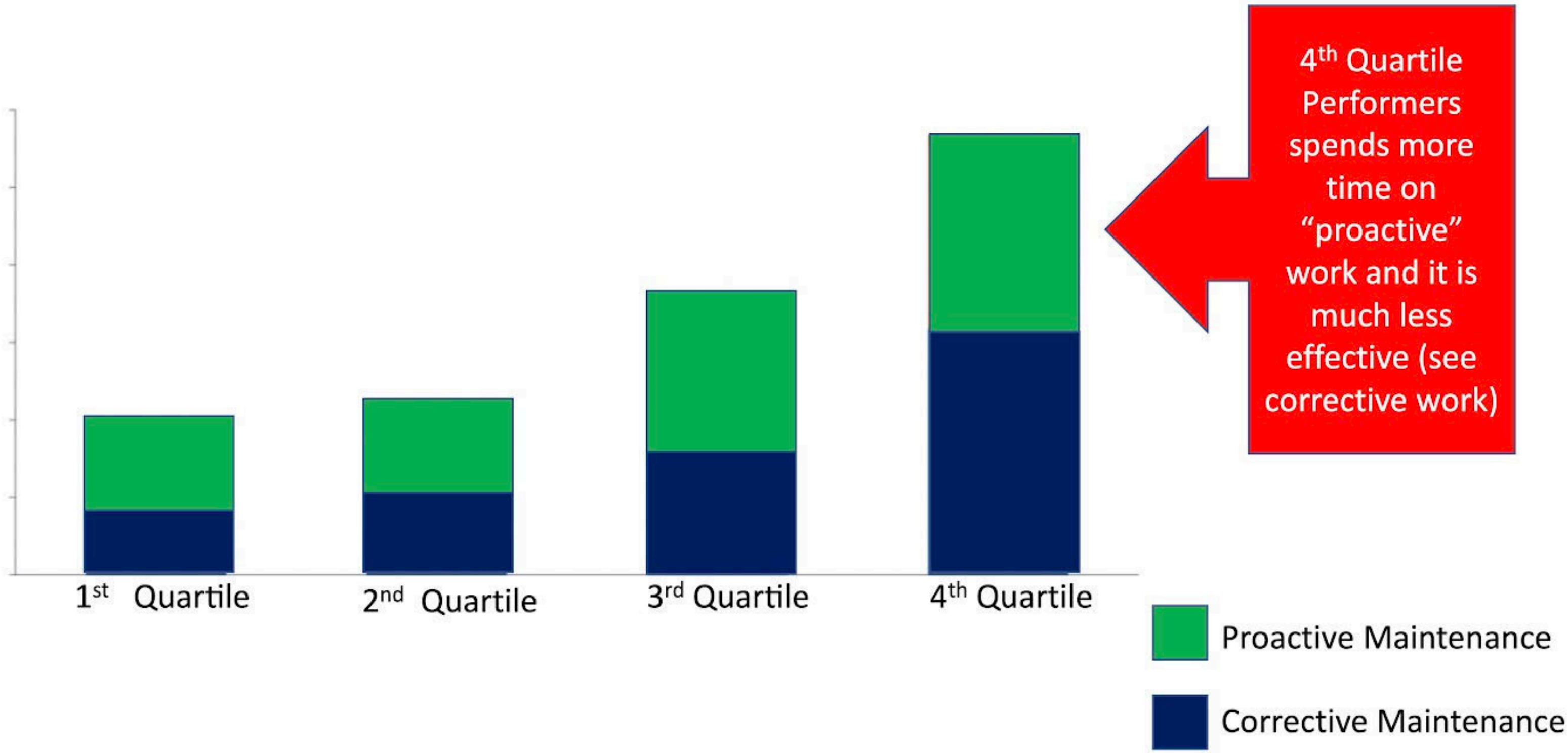




# 1st Quartile Performers Spend Half The Hours With Better Results



50%  
OFF

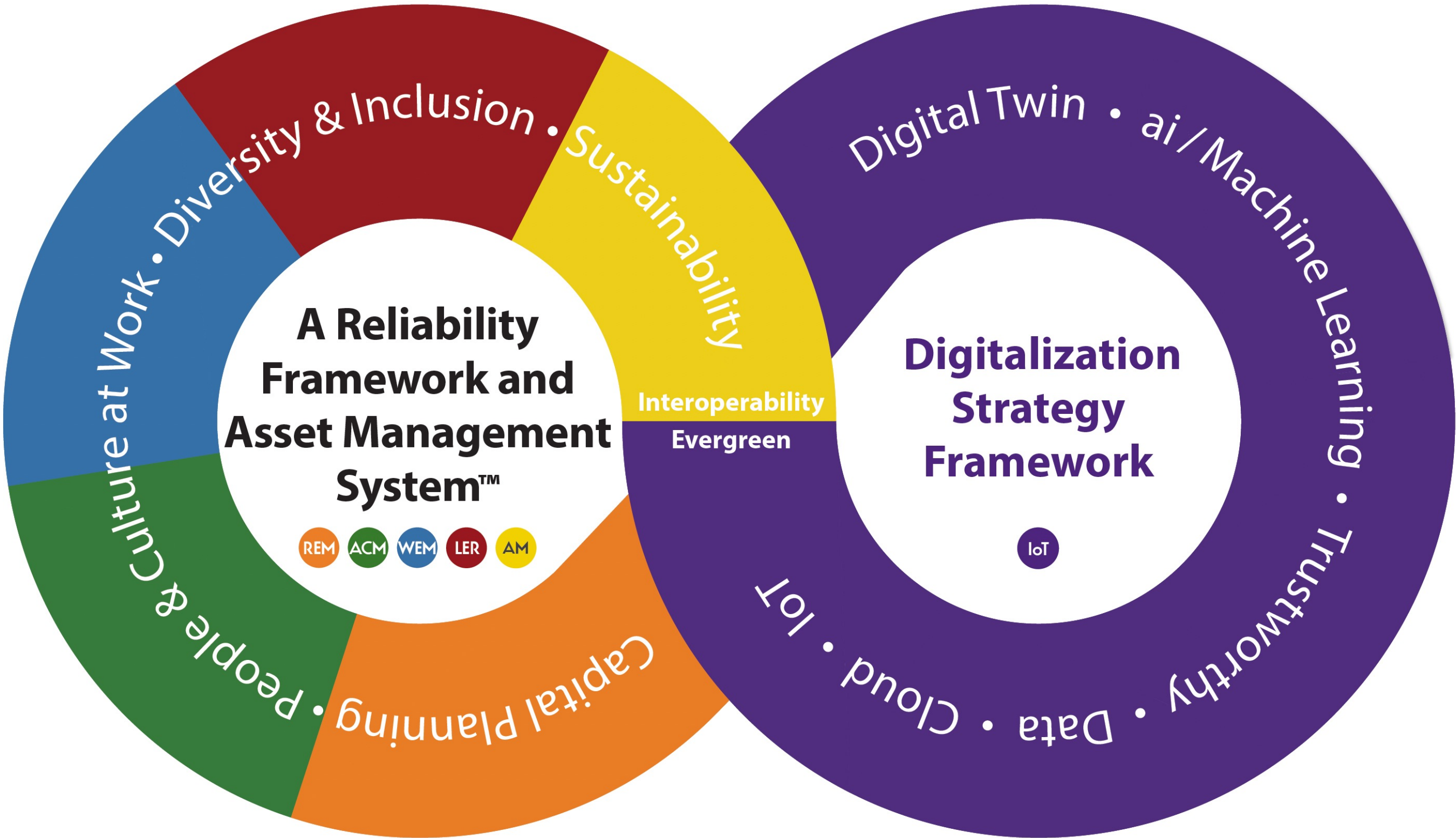


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Data Sources: Reliabilityweb Research, Allied Reliability Group, Solomon Associates, Electric Power Research Institute [EPRI]



# Uptime<sup>®</sup> Elements

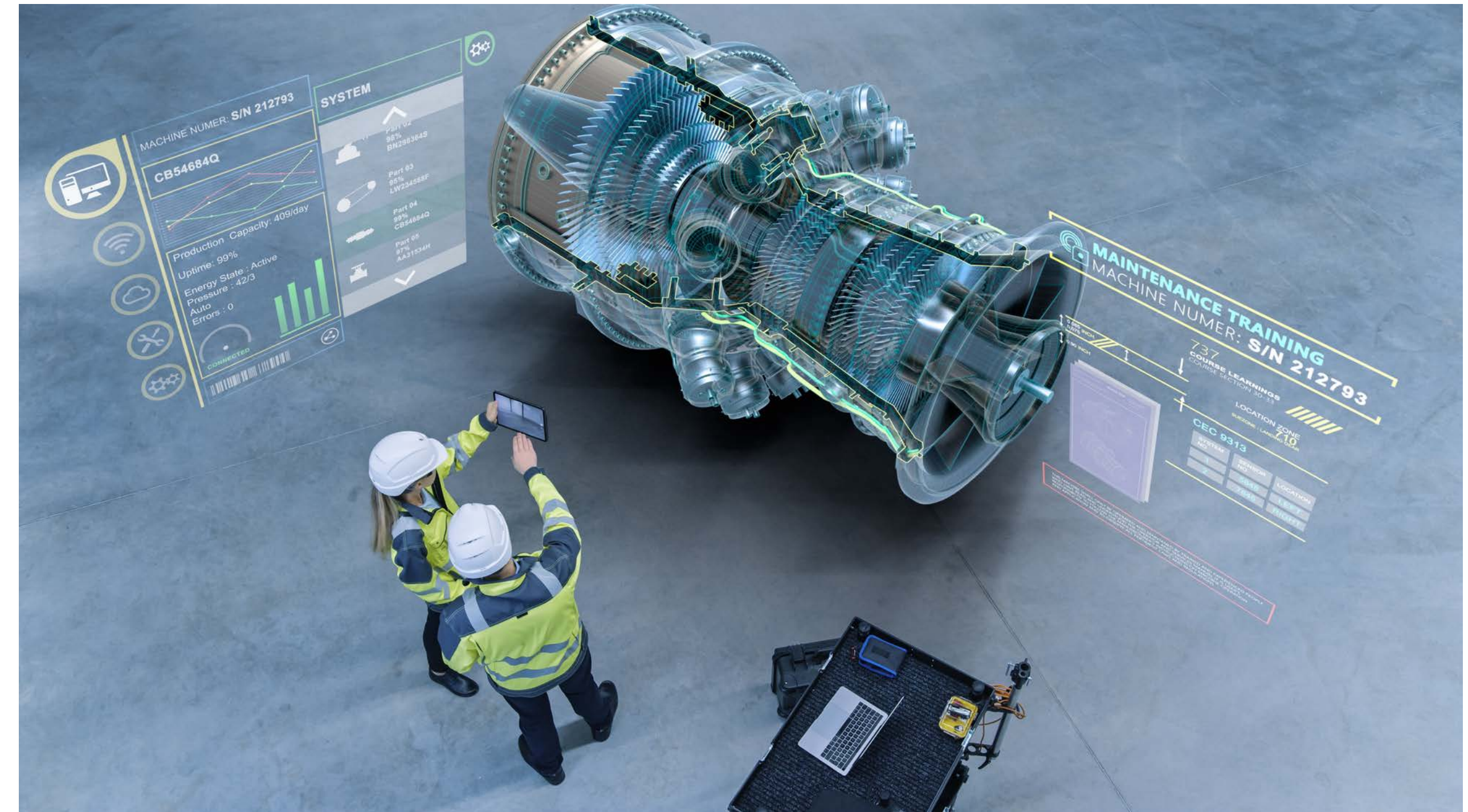




## What are we connecting with Reliability 4.0?

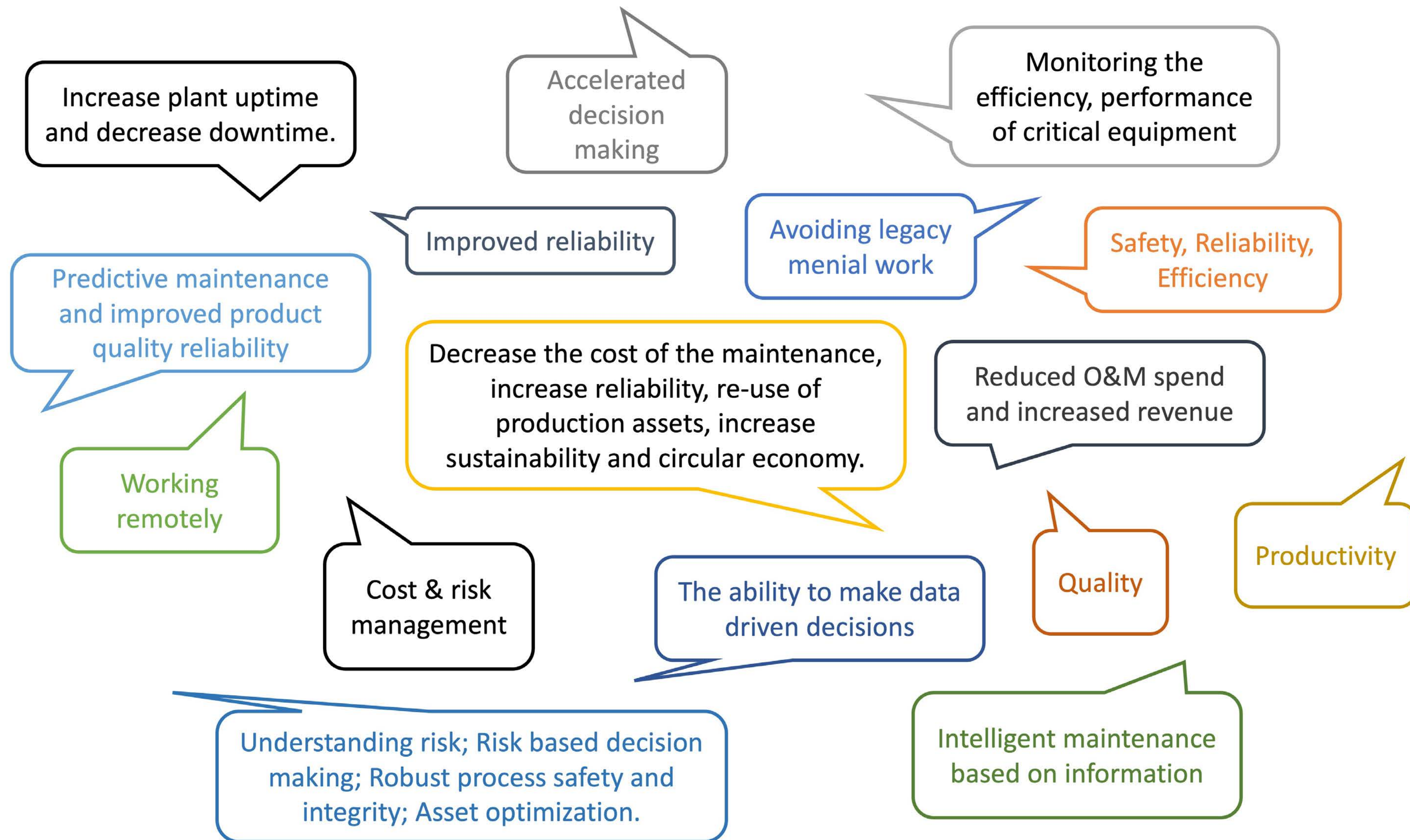
- ✓ The **People** and their **Managers**
- ✓ The **Processes**
- ✓ The **Intelligence**  
[the smart stuff on plant floor]
- ✓ The **Data** and **Analysis**

Connected and integrated [**plays well together**] so one can create and layer on previous Reliability 4.0 work



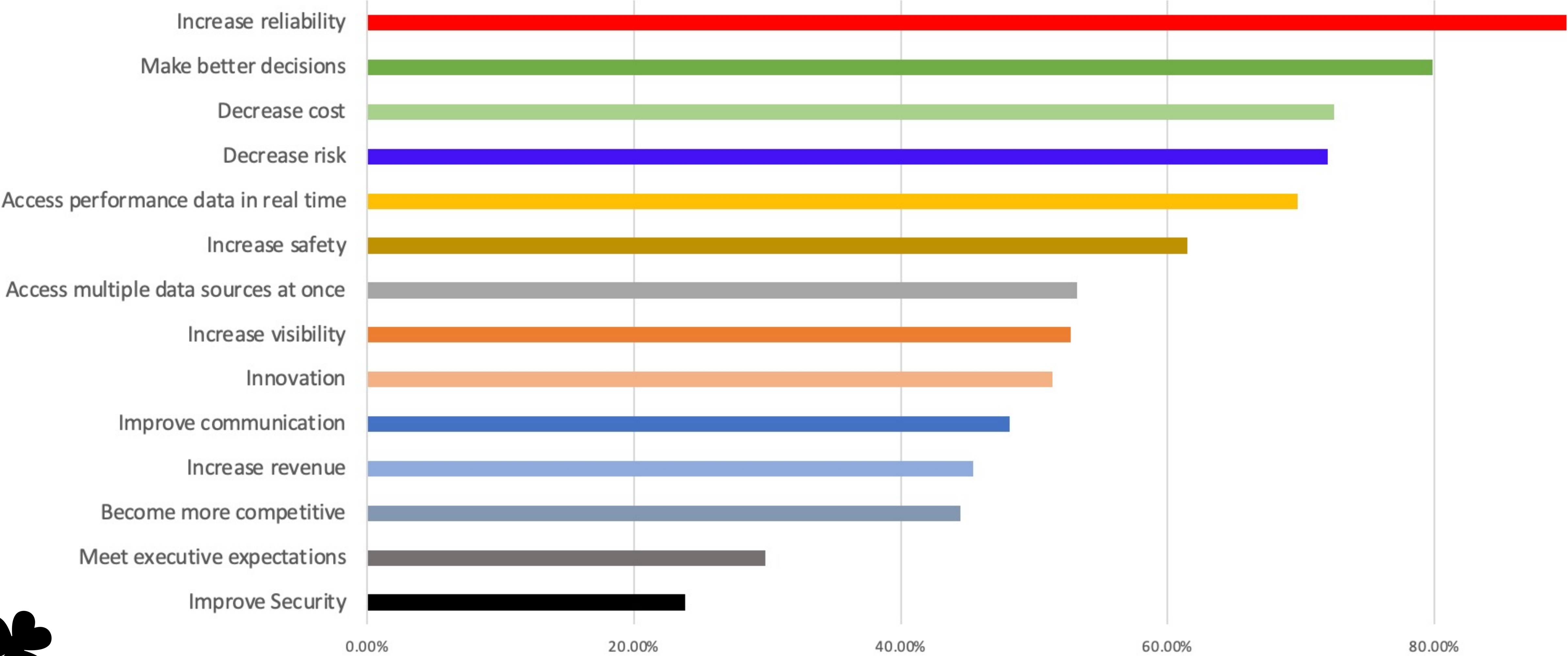


# What is the most significant benefit of Reliability 4.0?





# Why Reliability 4.0?

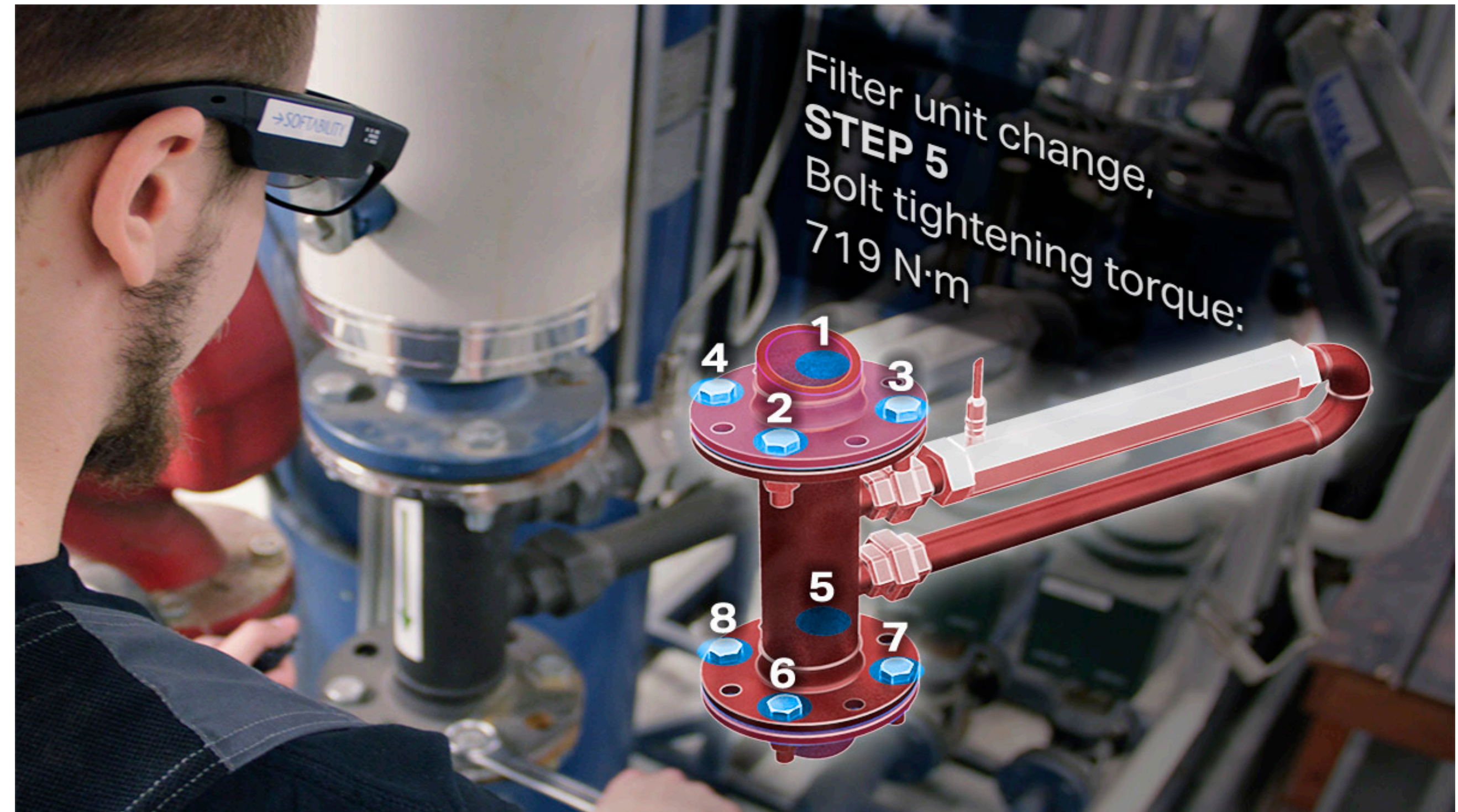




What specific application for Reliability 4.0 interests you most?

## #1 Digital Twin

- **Digital Twin** is a virtual representation of real-world entities and processes, **synchronized** at a specified frequency and fidelity



Data Source: Digitalization: Digital Twins, Artificial Intelligence, Machine Learning and the Internet of Things Study 2021 by Reliabilityweb.com

Definition Source: Reliability Leadership Foundation Digitalization Consortium Glossary [Draft 2021]

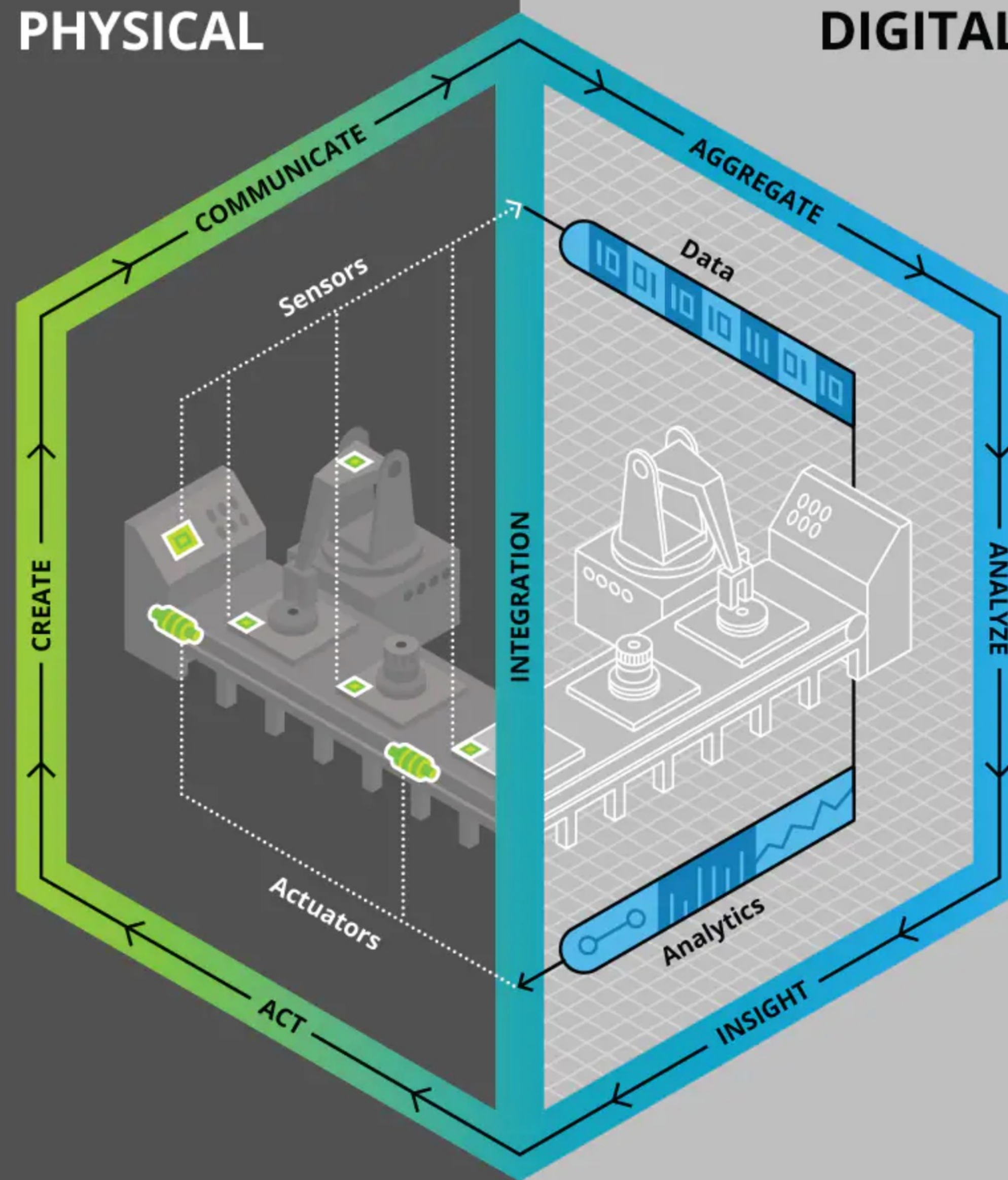


# I ❤️ Digital Twins



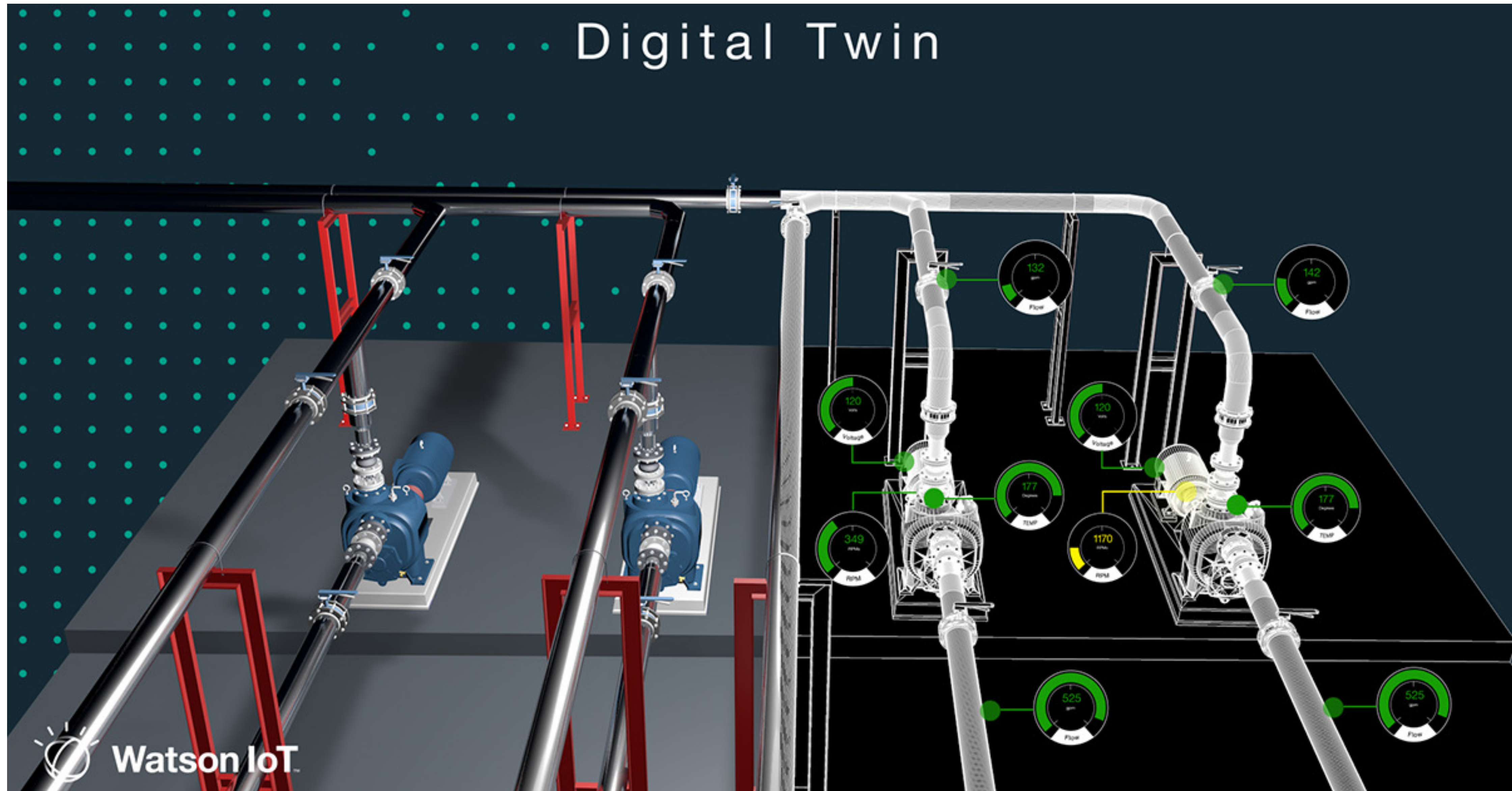
PHYSICAL

DIGITAL



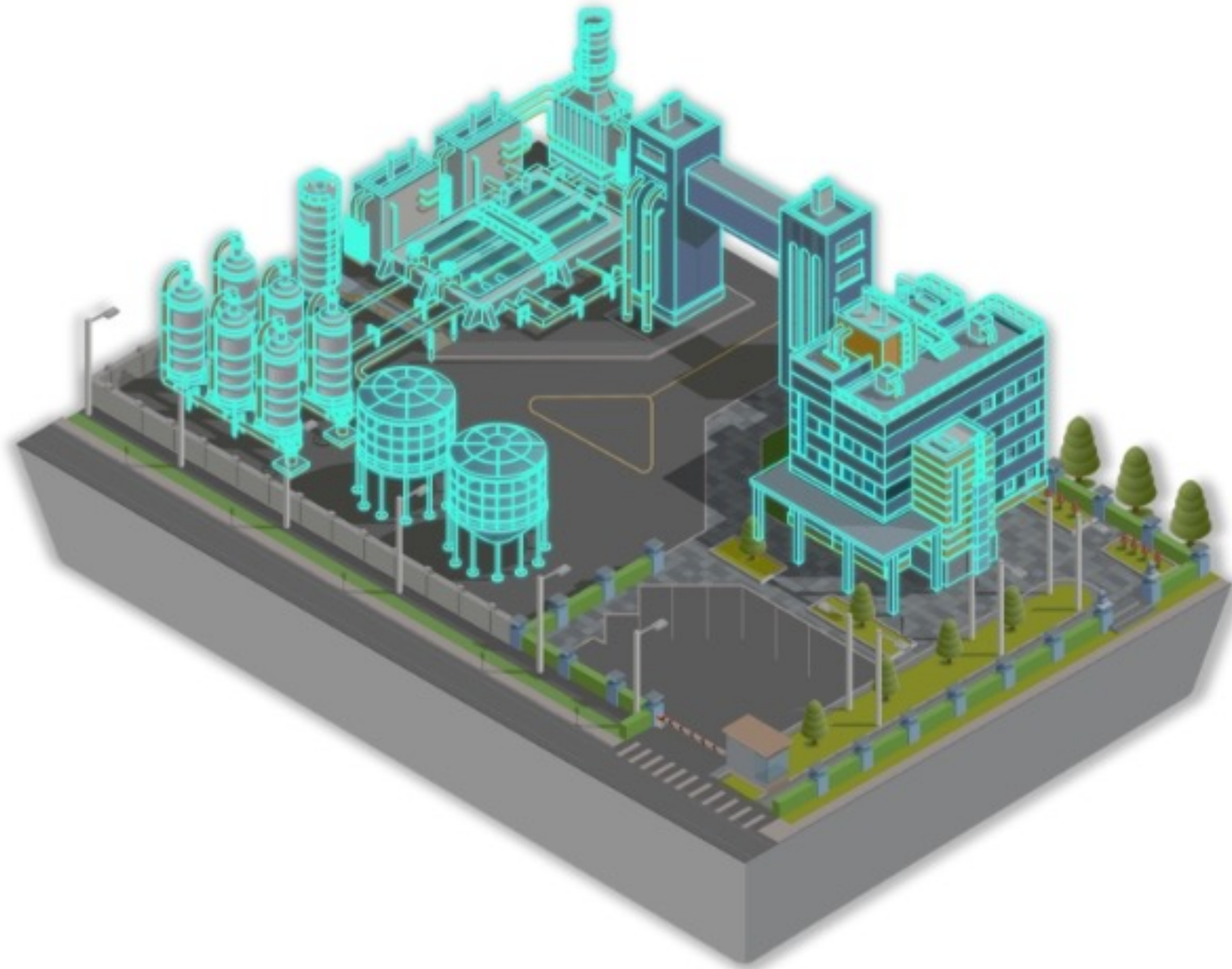


# Digital Twins in Operations

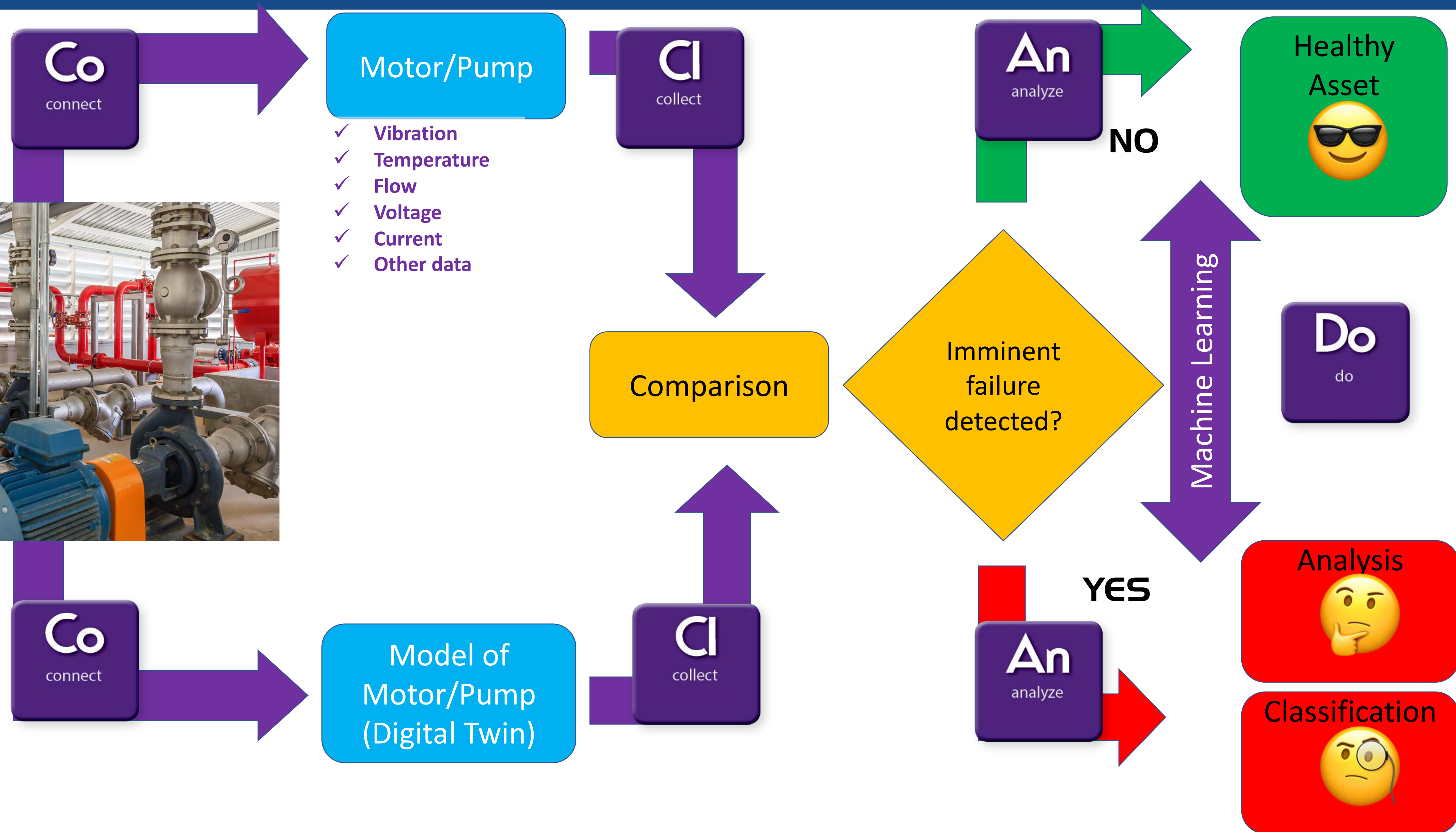




# Digital Twins in Operations





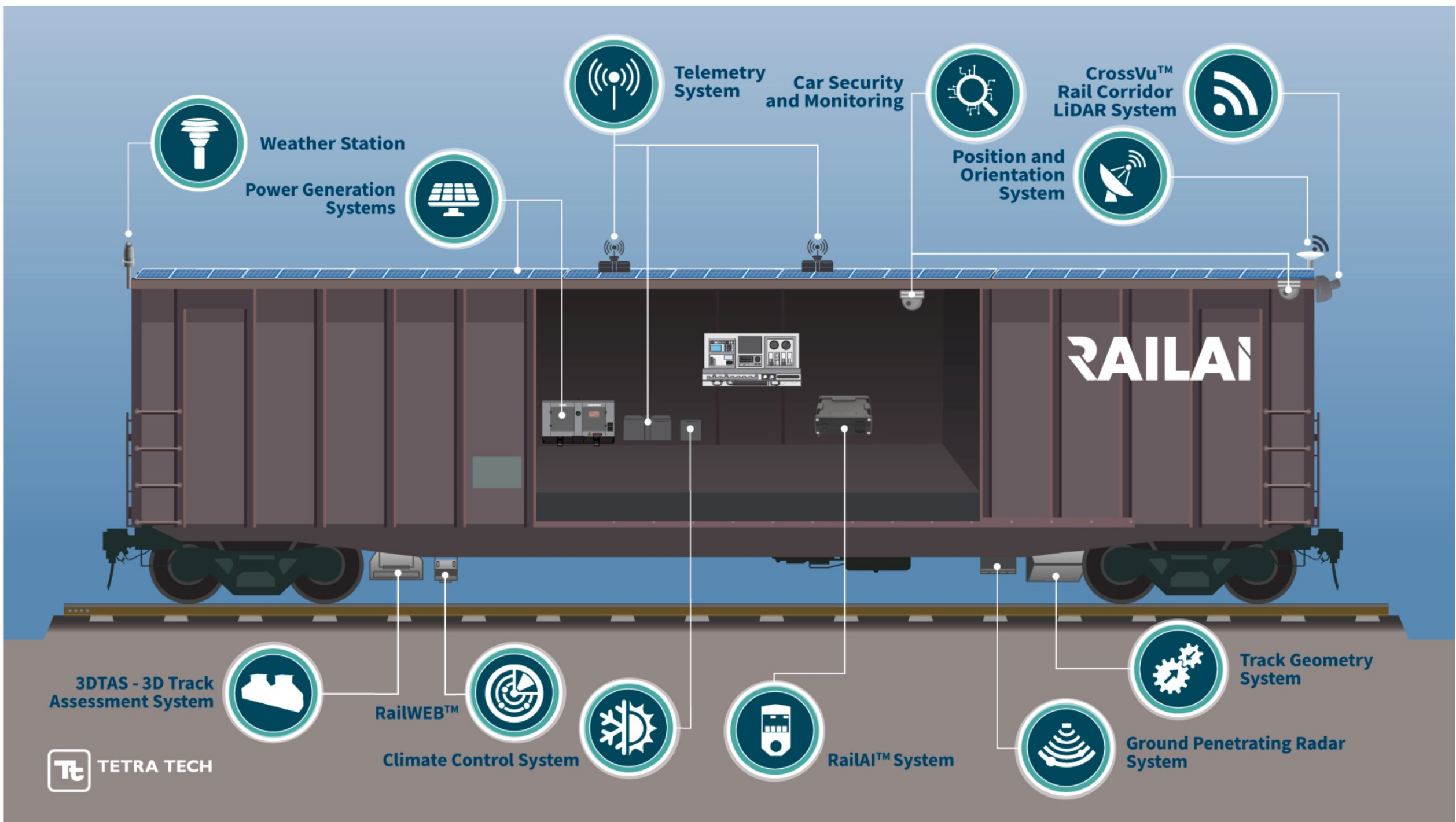




## People Inspecting Things



## Machines Inspecting Things







# Meet Spot

Safety, Efficiency, Predictability

BostonDynamics







**Thermal Inspection**



**Radiation Detection**



**Leak Detection**



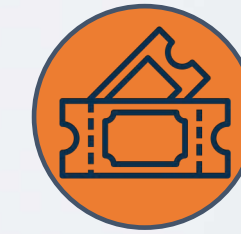
**Noise Anomaly Detection**



**Search and Alert**



**Gauge Reading**



**Performance Art**



**Telemedicine**



**Gas Detection**



**Digital Twin Creation**



**Site Documentation**



**Sc**

source

**Co**

connect

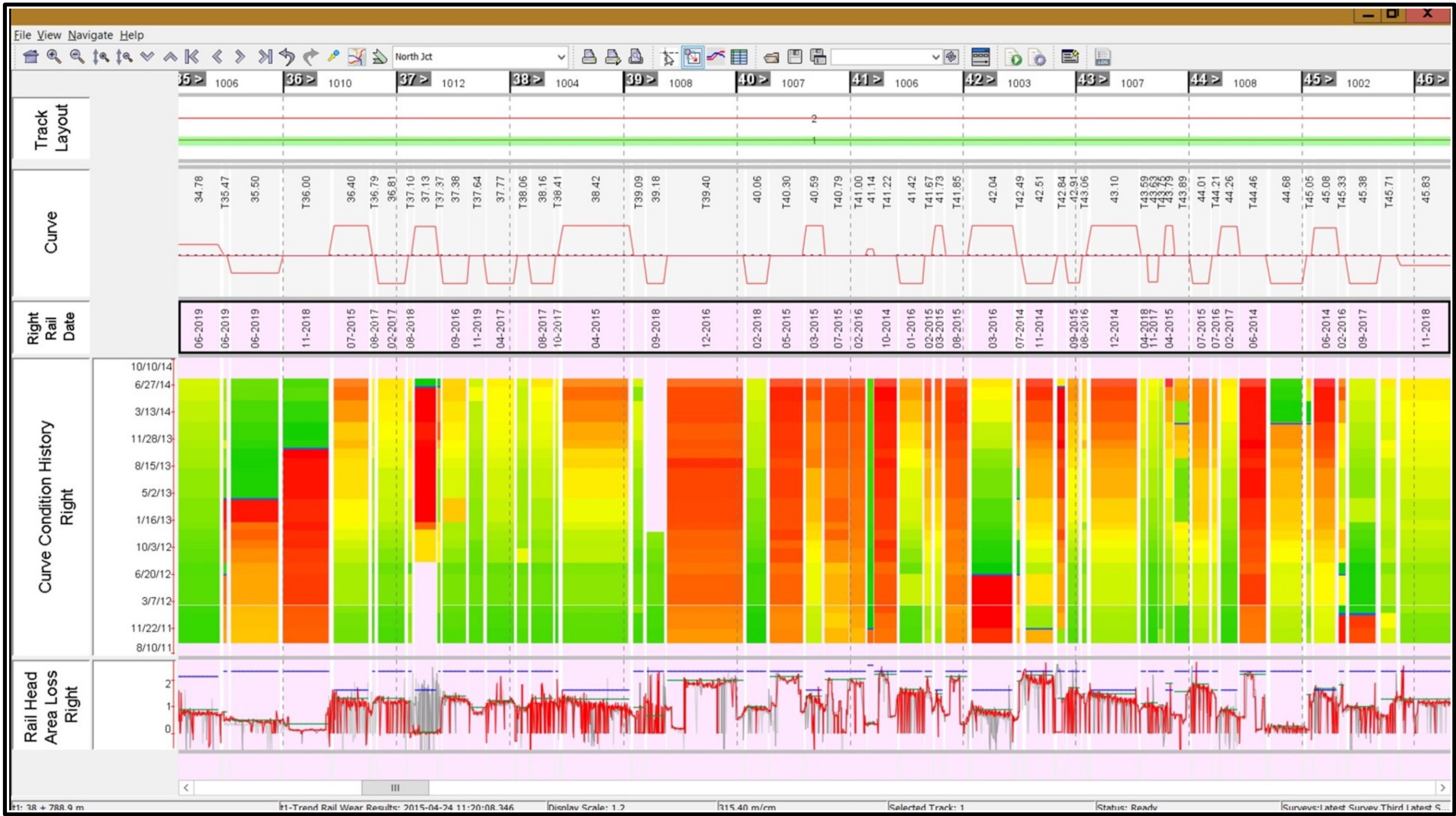
**CI**

collect



# Detection, Diagnostics and Prescription

Massive volumes of autonomous inspection data requires advanced analytics to make the best recommendations



Source: Bentley System Automated Rail Inspection Analysis  
IoT Elements are copyright Reliabilityweb